

Update from People's Bank Regarding COVID-19

People's Bank is closely monitoring the rapidly evolving situation surrounding the Coronavirus (more specifically, COVID-19). As always, our primary goal is to consider the safety and well-being of our customers, employees, and communities in which we do business. Our thoughts are with those who have been impacted.

People's Banking Locations

Due to the COVID-19 Virus, we are limiting access to our lobby until further notice. Our Drive-thru's will remain open during normal business hours. Our bank staff is available to serve you by phone, email, or by appointment. If you need in-person service or access to your safe deposit box, please call: 918-583-9800 to set up an appointment.

Banking Options

We strongly encourage you to utilize our products and services available 24/7 for self-service banking: Online Banking, People's Bank Tulsa Mobile App, Telephone Banking at 1 (866) 578-4378, Bill Pay, and Mobile Deposit. These services allow you to transfer money from one account to another, pay your bills, make a deposit, check your balances, and view statements and images. If you would like to enroll in one or more of these services, please visit www.peoplesbanktulsa.com or contact **Customer Service at (918) 583-9800**.

Cybercriminals

Cybercriminals will take advantage of these types of incidents to entice people to click on phishing emails and conduct social engineering frauds. It is important to remain diligent in reviewing emails to ensure they are safe and do not reply to unsolicited emails or phone calls. Remember: People's Bank **will not** contact you to confirm account numbers, social security numbers, passwords or other personal information.

What You Can Do

Most importantly, do not panic and please call us if we can help. FDIC insurance remains in place and we take pride in safeguarding your money. If you do not feel comfortable coming to the bank, please call customer service for assistance.

While it is impossible for anyone to predict the spread of the Coronavirus and fully understand its impact, it does not change Peoples Bank's focus on continuing to serve you. We have the people, technology, products and services to help.

If you have additional questions regarding Peoples Bank's plan or preparations related to COVID-19, please contact us at 918-583-9800. You may also visit the CDC's website regarding the Coronavirus at: <https://www.cdc.gov/coronavirus/2019-ncov/about/>.

